



Tecdesk 1000V User Manual

CONTENTS

INTRODUCTION	1
PACKAGE CONTENTS	2
GETTING TO KNOW YOUR PHONE	3
ALPHANUMERIC KEYPAD	5
GETTING STARTED	6
SETTING UP	6
BASIC FUNCTIONS	7
CUSTOMISING YOUR SOUNDS	8
CUSTOMISING YOUR SETTINGS	9
SPECIFICATIONS	13
TROUBLESHOOTING	14
LEGAL INFORMATION	15
HEALTH AND SAFETY	17
RF/ SAR INFORMATION	17
DECLARATION OF CONFORMITY	20

INTRODUCTION

Thank you for purchasing the Tecdesk 1000V Desk Phone. This phone is designed for use with GSM 900/1800 and UMTS 900/2100 MHz networks. You will require a valid SIM card from your network operator. Please refer to your network operator for more information.

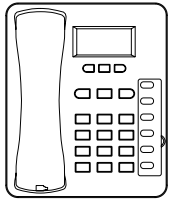
Safety Instructions

Please read the following instructions carefully before starting to use the Tecdesk 1000 Desk Phone.

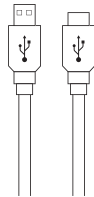
- Always read the safety instructions carefully.
- Keep this manual for future reference.
- Keep the phone away from humidity.
- Place the phone on a reliable flat surface before setting it up.
- If any of the following situations arise, have the unit checked by a service technician.
 - Exposure to moisture.
 - Droppage and damage.
 - Obvious signs of breakage.
- Do not place the phone in a damp room at a distance of less than 1.5m from a water source. Keep water away from the device.
- Do not use the device in environments where there are risks of explosions.
- Maintain the desk phone in an environment-friendly manner.

PACKAGE CONTENTS

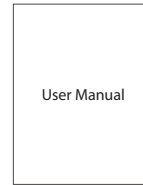
Please check the box includes the following components. If there are any items missing please contact your supplier.



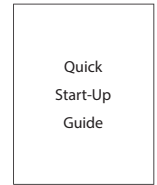
A. Tecdesk 1000V



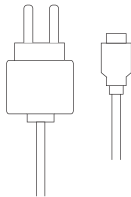
B. USB data cable



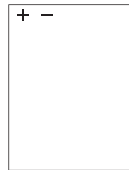
C. User manual



D. Quick start-up guide



E. AC/DC power
adaptor




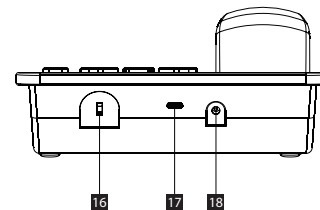
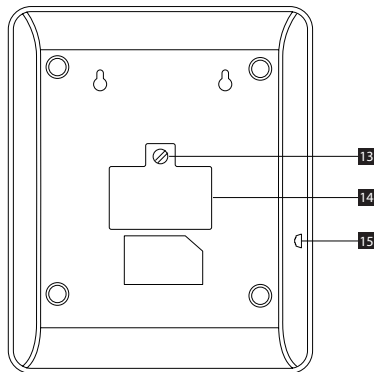
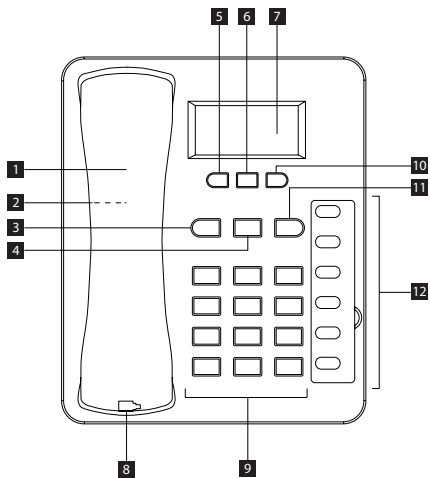
F. Ni-MH rechargeable
battery



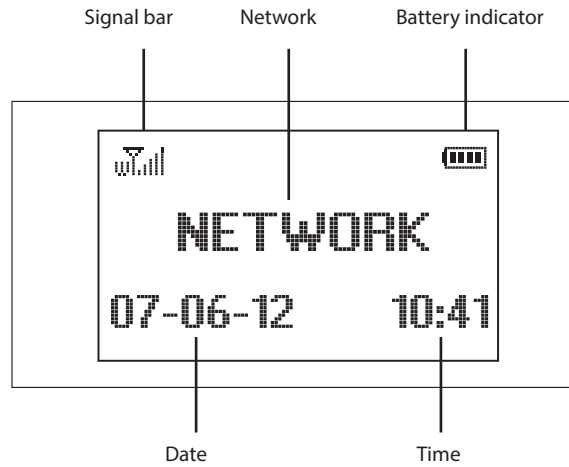
G. Allen key

GETTING TO KNOW YOUR PHONE

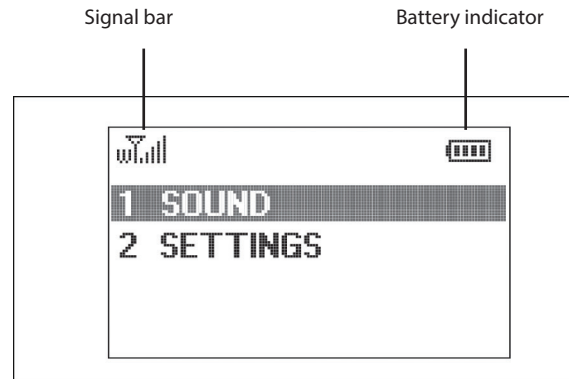
1. Handset/receiver
2. Speaker
3. [] Dial button
4. [] Cancel button
5. [] Up/Volume + button
6. [] OK/Enter button
7. LCD screen
8. Jack for receiver cable
9. Alphanumeric keypad
10. [] Down/Volume - button
11. [] Power ON/OFF/End button
12. M1 - M6 Memory buttons
13. Screw for battery cover
14. Battery compartment cover
15. Jack for receiver cable
16. Security slot (Optional)
17. Micro USB data cable port
18. Power adaptor/charger port



STANDBY MODE



MAIN MENU



ALPHANUMERIC KEYPAD

Refer to the table below when using the alphanumeric keypad. When entering usernames or passwords, you can press the button to toggle between numbers (123), lowercase characters (abc), and uppercase characters (ABC).

Button	Lowercase (abc)	Uppercase (ABC)
1	,?!- _@ 1	,?!- _@ 1
2	abc2	ABC2
3	def3	DEF3
4	ghi4	GHI4
5	jkl5	JKL5
6	mno6	MNO6
7	pqr7	PQRS7
8	tuv8	TUV8
9	wxyz9	WXYZ9
0	[SPACE] 0	
#	Toggle between: numerical / lowercase / uppercase / predictive text	
*	+ and special character selection	

GETTING STARTED

SETTING UP



Follow the steps below to install the Desk phone.

- Connect the receiver to the device with the curly cord.
- Remove the battery cover with the Allen key then remove the battery and insert an appropriate SIM card into the device.
- Insert the battery into the battery compartment, ensuring the polarity on the battery matches the polarity of the connectors and the cover is positioned correctly and secured into place.
- Connect one end of the power adaptor to the Power adaptor/ charger port. Plug the power adaptor into a mains power outlet. The battery level indicator will stop moving when the device is fully charged.
- When the phone is powered up for the first time, the default language will be in English. Please refer to the "LANGUAGE" section of the manual to select an alternative language.

CHARGING THE UNIT

When the battery level is low, there will be a warning tone, a low battery message will be displayed and the empty battery icon will flash. Plug the power adaptor into the unit to start charging. The battery level indicator will flash during charging mode and once it has charged, the full battery icon will appear. Charging a completely flat battery may take 2 to 3 hours.

POWERING ON/OFF


Press the [] button for 2 seconds and the phone will turn ON. The backlight will illuminate and automatically search for a network operator. When the operators name is shown on the screen, press the [OK] button again for 2 seconds. When prompted to INSERT CODE input the PIN code "2580" and press the [OK] button to confirm. The phone is now in Standby mode and is ready to be used. To turn OFF the device, press the [] button for 2 seconds.

Note:

If the power source and battery is connected to the device and there is no SIM card inserted in the device the LCD will display "no SIM card". If the SIM card is damaged or your network is not authorised to be used on the device the LCD will display "PLEASE INSERT USIM Card". For further information please contact your network operator. Always ensure the device is switched OFF before removing the SIM card. This will prevent damage to the SIM card and data loss. Do not place the SIM card near any electromagnetic surfaces or environments and avoid touching the metal connectors on the SIM card. For further information please contact your network operator.

BASIC FUNCTIONS


MAKING A CALL

In Standby mode, use the alphanumeric keypad to input the contact number. Press the [C] button to delete an incorrect entry. Press the [] button to make a call. To terminate a call replace the handset back on to the main unit.

ANSWERING A CALL

During an incoming call, pick up the receiver to answer the call.

REJECTING AN INCOMING CALL

During an incoming call, press the [] button to reject the call.

ADJUSTING THE VOLUME

During an active call, the volume can be adjusted by pressing the [▲][▼] buttons.

CUSTOMISING YOUR SOUNDS

In Standby mode press the [OK] button to enter into the MAIN MENU to access the “SOUNDS”, “SETTINGS” and “CONTACTS”. Use the [▲][▼] buttons to toggle between the 3 options and select “SOUNDS” with the [OK] button. In the “SOUNDS” submenu, you can set the “RINGTONE”, “VOLUME”, “KEYTONE” and “WARNING TONE”. Use the [▲][▼] button to toggle between the options and press the [OK] button to make the selection.

RINGTONE

Press the [OK] button to bring up the “RINGTONE” option. Use the [▲][▼] buttons to toggle between the ringtones. Press [OK] button to select a ringtone. Press the [OK] button on “PLAY” to preview the ringtone and “SELECT” to save it.

VOLUME

Press the [OK] button on the “VOLUME” option. Use the [▲][▼] buttons to increase or decrease the volume. Press the [OK] button to save the setting.

KEYTONE

Press the [OK] button to enter into the “KEYTONE” option. Use the [▲][▼] button to toggle between the “ON” or “OFF” options to enable or disable the keypad tone. Press the [OK] button on your choice to save the setting.

WARNING TONE

Press the [OK] button to enter into the “WARNING TONE” option. Press the [OK] button to save the setting.

CUSTOMISING YOUR SETTINGS

In Standby mode, press the [OK] button to enter into the MAIN MENU to access “SOUND”, “SETTINGS” and “CONTACTS”. Use the [▲][▼] buttons to toggle between the 3 options and select “SETTINGS” with the [OK] button. In the “SETTINGS” submenu, you can set the “TIME”, “DATE”, “LANGUAGE”, “DISPLAY SETTINGS”, “NETWORK SETTINGS” and “SPEED DIAL”, “FIXED DIAL” and “HOT DIAL”. Use the [▲][▼] buttons to toggle between the options and press the [OK] button to make a selection.

TIME AND DATE

Press the [OK] button on “TIME AND DATE” to enter that setting. You will find the “TIME”, “DATE”, “TIME FORMAT”, “DATE FORMAT” and “DAYLIGHT SAVING TIME” options. Toggle between them and press the [OK] button on the desired selection to make selection.

Time

Press the [OK] button to enter into the “TIME” option. Use the [▲][▼] buttons to shift between the hour and minute. Input the time with the alphanumeric keypad and press [OK] to confirm the setting.

Date

Press the [OK] button on the “DATE” option to adjust the date. Use the [▲][▼] buttons to shift between day, month and year. Input the date with the alphanumeric keypad and press [OK] to save the settings.

Time Format

Press the [OK] button on “TIME FORMAT” option. Use the [▲][▼] buttons to shift between the 12 hour and 24 hour clock. Press the [OK] button to save the desired setting.

Date Format

Press the [OK] button to enter into “DATE FORMAT” option. Use the [▲][▼] buttons to shift between the DD/MM/YYYY or MM/DD/YYYY option. Press the [OK] button to save the setting.

Daylight Saving Time

Press the [OK] button to enter the “DAYLIGHT SAVING TIME” option. Use the [▲][▼] buttons to toggle between the ON/OFF options and the [OK] button to save the setting.

LANGUAGE

In the “SETTINGS” submenu, Use the [▲][▼] buttons to toggle between the options and select “LANGUAGE” by pressing the [OK] button on it. Select “AUTO” or use the [▲][▼] button to toggle between the other language options and press [OK] to confirm.

DISPLAY SETTINGS

In the “SETTINGS” submenu, use the [▲][▼] button to toggle between the options. Select “DISPLAY SETTINGS”, and press the [OK] button to confirm. Use the [▲][▼] button to toggle between the options “HOME”, “COMPANY NAME” and “BACKLIGHT”. Press the [OK] button to save the setting.

Home Screen

Press the [OK] button to enter into the “HOME SCREEN” option. Use the [▲][▼] buttons to enable either the “CLOCK” or “DATE” to be displayed on the LCD screen. Ensure you press the [OK] button to save the setting.

Company Name

Press the [OK] button on the “COMPANY NAME” option. Use the [▲][▼] buttons to toggle between “INSERT NAME” and “DISPLAY NAME” and press [OK] on the desired option. To “INSERT NAME” press the [OK] button on the option then use the alphanumeric keypad to enter the name and press [OK] to save. To enable or disable the “DISPLAY NAME” use the [▲][▼] buttons between “ON” or “OFF” to make your choice then press the [OK] button to save the setting.

Backlight

Press [OK] button to enter into the “BACKLIGHT TIME” option. Use the [▲][▼] buttons to select the desired backlight time. Press the [OK] button to save.

NETWORK

In the “SETTINGS” submenu, use the [▲][▼] button to toggle between the options. Select “NETWORK SETTING” by pressing the [OK] button on it. Use the [▲][▼] buttons to toggle between the options “NETWORK MODE”, “NETWORK SELECTION” and “PREFERRED NETWORK”.

Network Mode

Allows you to choose between GSM/WCDMA network or WCDMA only network. Press the [OK] button on “NETWORK MODE” to enter the option.

Network Selection

Allows you to set up manual or automatic network search. Press the [OK] button to enter into the "SEARCH MODE" option. Use the [▲][▼] button to select "AUTO" or "MANUAL" search. Press the [OK] button to save the desired setting.

Preferred Network

Allows you to set up manual or automatic network selection. Use the [▲][▼] button to toggle between "AUTO" or "MANUAL" search. Press the [OK] button to save the desired setting.

SPEED DIAL

Please ensure the contact numbers are pre-installed into the memory for this feature to work. In the "SETTINGS" submenu, use the [▲][▼] buttons to toggle between the options and select "SPEED DIAL". Use the [▲][▼] to shift between the M1-M6 buttons. Press [OK] to select the desired key. Use the [▲][▼] buttons to shift between "EDIT", "REMOVE" AND "REMOVE ALL".

Edit

Press the [OK] button on the "EDIT" option. Use the alphanumeric keypad to input the contact number. Use the [C] button to delete an incorrect entry. Press the [OK] button to save the entry.

Remove

Press the [OK] button on the REMOVE" option. Press the [OK] button to confirm to remove the current entry. To exit from this function, press the [C] button.

Remove All

Press the [OK] button on the "REMOVE ALL" option. Press the [OK] button to confirm to remove all the contacts stored in M1 to M6. To exit from this function, press the [C] button.

FIXED DIAL

When enabled this function limits call out to preset numbers only.

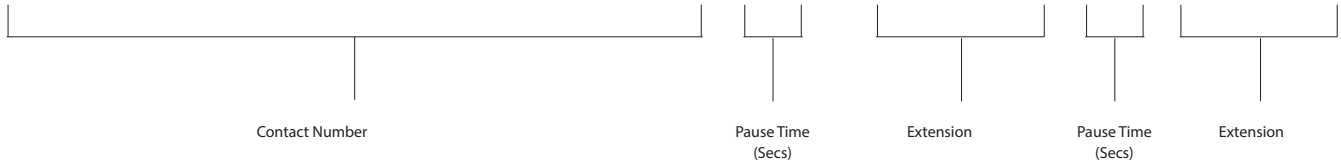
In the "SETTINGS" submenu, use the [▲][▼] buttons to toggle between the options to get to "FIXED DIAL" and press [OK] to select the option. You will be prompted to enter a PIN2 code. Please contact your Network Operator for this information. Once entered, use the [▲][▼] buttons to toggle between the "NAME" and "NUMBER." Press [OK] when on the desired entry and use the alphanumeric keypad to enter the name or number of the contact. After entering each category, press [OK] to save.

HOTDIAL

When enabled this function limits call out to a preset number including a number followed by a series of extension numbers to prevent time consuming re-entry. The configured number is automatically dialled out when the receiver is lifted.

In the "SETTINGS" submenu, use the [▲][▼] buttons to toggle between the options to get to "HOTDIAL" and press [OK] to select. Two options will appear. "HOTDIAL SETTING" allows you to enable/disable the function. To do so press [OK] on this option and again on the desired "ON" or "OFF" option. "HOTDIAL NUMBER" allows you input the desired auto-dial number. If specific extension numbers are required to reach a specific area, pauses can also be configured in the process to ensure the process is recognised by the system being called. Press [OK] on "HOTDIAL NUMBER" and enter the number in the below format, where the digit(s) between the ";" represents the number of seconds desired to pause between the numbers entered. Once the correct series of numbers has been entered press [OK] to save the setting.

02079857548,5, 100,5,105



SPECIFICATIONS

- Frequency: GSM 900/1800MHz UMTS 900/2100MHz
- Size: 160*194*41mm (L*W*H)
- Operating temperature limits: - 10 °C ~ + 55 °C
- Noise: less than 60dB (A)
- Relative humidity limits: 10% - 95%
- Atmospheric pressure limits: 86 -106Kpa
- Input voltage: 110v - 240v, 50Hz / 60Hz
- Output voltage: DC 5v 600mA
- Battery: 3.6v AAA 650mAh Ni-MH recharge battery

TROUBLE SHOOTING

Problem	Solution
Cannot power ON	<ol style="list-style-type: none">1) Check power source connection.2) Press the Power ON/OFF button to switch the unit ON.
Cannot connect	No signal, or signal is too weak, move the network device to a different location to get a better signal.
Signal indication is low	Move the device to a different location to get a better signal.
Cannot call or answer	<ol style="list-style-type: none">1) Low battery power, charge the device.2) Possible damaged battery – replace with a Tecdesk approved battery pack.
No dial tone	<ol style="list-style-type: none">1) Replace and pick up the receiver again.2) Check the cable connection on the receiver.3) Move to a different location to get a better signal.
Too noisy during a call	<ol style="list-style-type: none">1) Signal too weak – move to a different location to get a better signal.2) Adjust the call and decrease the volume.

LEGAL INFORMATION

NOTICE

The information in this manual is subject to change without notice. Whist every care has been taken in the preparation and design of the manual, statements, recommendations and information, implied or expressed, these do not constitute a warranty of any kind. No part of this manual may be reproduced, quoted or translated by any means or in any form photographically, mechanically or electronically, without the written permission of Tecmobile (International) Ltd.

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FCC NOTICE

This phone complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. This phone has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Re-orientate or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. The antenna(s) used for this transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

WARRANTY DISCLAIMERS

Although every effort is used to reduce inaccuracies and, except those required by applicable law, no warranties of any kind, either express or implied, and including but not limited to the implied warranties of fitness for a particular use or satisfactory quality, are made in relation to the contents, accuracy or reliability of this manual. Tecmobile reserves the right to modify, change specifications or information in this manual without any consequential liability or prior notice. Under no circumstances, except as required by applicable law, will tecmobile or any of its licensors be responsible for indirect damages or consequential loss of income or data however caused.

DISCLAIMER

Third party content and services may be enabled and are available through this device. Some features and accessories referred to in this manual rely on local network settings and installed software. These may or may not automatically be accepted, in total or in a limited way, by local service and network providers. As a consequence, some descriptions may not match the features or product which you can purchase/download. Third party content and services belong to, are the copyright of, are trademarked by and patented by their respective owners under intellectual property law. They should not be used without the express permission of the service provider or content owner and, unless given specific permission by them, you should not transmit, upload, publish, modify, copy or distribute in any way the services or content displayed through this device. The device may contain technology, software or commodities which are subject to regulations and export laws from the US and other countries. Diversion contrary to law is prohibited. To the fullest extent permissible by applicable law by using the applications provided with your device, you acknowledge that the application is provided "as is". Tecmobile does not provide a warranty, make any representations, or take any responsibility for the end-user support, content or functionality of third-party applications provided with your device.

HEALTH AND SAFETY

RF/ SAR INFORMATION

Your phone contains a transmitter and receiver. When powered ON it receives and transmits low-level radio-frequency (RF). Country governments all over the world adopt state security guidelines developed by independent scientific organisations such as ICNIRP and IEEE. These guidelines establish permitted levels of RF energy for the general population. The guidelines include a substantial safety margin designed to ensure the safety of all persons, regardless of age and health. Specific Absorption Rate (SAR) is the unit of measurement for absorbed radio quantity when using mobile devices. SAR tests are conducted using standard operating positions with the phone transmitting at its highest certified power level, however, the actual SAR level of the phone while operating can be well below the maximum value. In general, the closer you are to a base station, the lower the power output of the phone. The SAR values may vary, depending on different models of phones. To ensure the health and safety of the users, the phone is designed and manufactured to meet the radio exposure guidelines. The ICNIRP SAR limit for mobiles devices used by the general public is 2W/kg and highest SAR value for this device is tested for use at the ear is below the SAR limit recommended by ICNIRP.

Band	Test Position	Measured SAR 10g (W/kg)
GSM900	Bottom Face	0.495W/kg
GSM1800	Bottom Face	0.59 W/kg
WCDMA VIII	Bottom Face	0.547W/kg
WCDMA I	Bottom Face	0.974W/kg

BATTERIES

- Never use a charger or battery that is damaged in any way. Use the battery correctly.
- Do not short-circuit the battery, which may damage it, cause heat or fire.
- Do not dispose of batteries in high temperature or in a fire as they may explode. Return the waste battery to the dealer or appointed recycle locations.
- Do not dispose as household waste.
- Battery charging time depends on the remaining battery charge, the type of battery, and the charger used. The battery can be charged and discharged hundreds of times, but it will gradually wear out. When the operation time is noticeably shorter than normal, it is time to replace the battery with a new one.
- Use only original or approved chargers and batteries. Unplug the charger from the electrical plug and the device when not in use.
- Do not over charge as this will damage the battery and shorten its life.
- Leaving the battery in extremely hot or cold places will reduce the capacity of the battery. Batteries are particularly affected by temperatures below 0°C.

OPERATING ENVIRONMENT

- Remember to follow any special regulations in force in the area you are in, and always switch OFF your phone whenever it is forbidden to use it or it may cause danger.
- When connecting the phone or any accessory to another device, read its User's Guide for detailed safety instructions. Do not connect incompatible products.
- It is recommended that the equipment should only be used in the normal operating position
- Do not expose the equipment to temperatures below -10° or above 50°C.

MEDICAL DEVICES

Ensure that you switch OFF your phone in areas near electronic medical equipment that require the phone to be switched OFF such as heart pacemakers, hearing aids, etc. Most medical devices can shield the phone's RF signal, but some cannot. If you have any doubts, or need to find out more, please consult your doctor or medical device manufacturer.

PACEMAKERS

Pacemaker manufacturers advise the distance between your phone and heart pacemaker should be at least 6 inches (15.3 cm), otherwise the phone could interfere with the pacemaker. People fitted with a pacemaker should note the following:

- Always keep a distance (at least 6 inches) between the phone and the pacemaker, when the phone is switched ON.
- Listen to the phone using the ear which is furthest from the pacemaker.
- Switch OFF your phone if you feel there is interference, and consult the doctor as soon as possible.

This phone, like any wireless phone, operates using radio signals, which cannot guarantee connection in all conditions. Therefore, you should never rely solely on any wireless phone for essential communications such as medical emergencies. To make or receive calls, the phone must be switched ON and in a service area with adequate signal strength. To make an emergency call, enter the local emergency number in standby mode and press the call button.

CARE AND MAINTENANCE

Your phone is a product of superior design and craftsmanship and should be treated with care. The suggestions below will allow you to enjoy this product for many years.

- Keep your phone away from small children and pets. They may accidentally damage the phone or choke on small parts.
- Keep the phone dry and avoid liquids that corrode the phone. Do not use the phone with wet hands, which may cause an electric shock.
- Do not store the phone in hot areas, which can shorten the life of electronic devices, damage batteries, or melt accessories. When the phone warms up to its normal operating temperature, moisture can build up inside the phone, which may damage the phone's electronic circuit boards.
- Do not expose your phone to hot sunlight which may cause it to over-heat.
- Do not place your phone near inflammable liquids, gas or explosive substances.
- Do not store the phone in cold areas.
- Do not drop or knock the phone. Rough handling can break internal circuit boards.
- When cleaning the phone, use a damp or anti-static cloth. Do not use a dry or static cloth. Do not use chemicals such as cleaning solvents to clean the surface. Switch OFF the phone first before cleaning.
- Do not paint the phone. Paint can prevent proper operation.
- If the phone or battery gets wet and the label on the phone is damaged, phone repairs are no longer guaranteed by the manufacturer's warranty, even if the warranty for your phone has not expired.

DECLARATION OF CONFORMITY

We hereby declare under our sole responsibility that this product and in combination with the accessories are in compliance with the appropriate standards EN301 511, EN301 908, EN301 489-1/-7, EN301489-1/-24, EN62311, EN62209-2, EN60950-1, following the provisions of the directive 99/5/CE.

tecdesk

tecdesk.com

MODEL NO: TD1000V

CE 0700

